

INVESTOR GRIEVANCE REDRESSAL POLICY

This Policy is formulated to disseminate the Company's existing mechanism for receiving and addressing concerns, complaints or grievances of investors with an emphasis on resolving such grievances fairly and expeditiously.

In case of any grievance / complaint against the ESG rating provider:

- Please contact the Compliance Officer of the ESG rating provider.
- You may also approach Director.

Updated Email ID of the Compliance Officer and Director shall be uploaded on the website viz. <https://www.sesesg.com/contact-us> and also shall be displayed at the offices of the SES ESG Research Private Limited. Contact SES ESG Office at +91 22 4022 0322.

As part of commitment to providing timely and effective support, SES ESG have outlined an Escalation Matrix to ensure that any concerns or issues are addressed promptly by the appropriate person.

Level 1: Compliance Officer	Name: Mukesh Solanki (Compliance Officer) Email ID: mukesh.solanki@sesgovernance.com Alternately, may also connect at email: infoesg@sesgovernance.com Contact: +91 22 4022 0322
Level 2: Managing Director / Whole time Director	Name: J N Gupta (Managing Director) Email ID: jng@sesgovernance.com Contact: +91 22 4022 0322

SES ESG will endeavor to resolve the complaints within 30 days from the receipt of the complaint.

If not satisfied with the response of the above persons, you can lodge your grievances with SEBI at <http://scores.gov.in> or you may also write to any of the offices of SEBI. For any queries, feedback or assistance, please contact SEBI Office on Toll Free Helpline at 1800 22 7575 / 1800 266 7575.

Date: 31st January, 2025